

Terms & Conditions

Effective Date: 12/07/2025

Company Name: *Sharvanta Overseas*

Website: www.sharvantaoverseas.com

1 Introduction

Sharvanta Overseas provides professional merchant export services for hospitality linen solutions. By accessing or engaging in business through our website, you agree to the terms outlined here. These terms govern all commercial transactions, correspondence, and partnerships initiated through this platform.

2 Business Nature

Sharvanta Overseas is a global merchant exporter of complete hospitality linen solutions, including bed linen, bath linen, spa linen, table linen, and kitchen linen.

We cater to a wide range of clients including:

- Importers, wholesalers, distributors, and sourcing agents
- Hotels, motels, boutique hotels, guesthouses, inns, service apartments, B&Bs, and more

We aim to serve every business that requires high-quality, export-grade hospitality linen across all segments and tiers.

3 Eligibility

- A registered entity or representative with the legal authority to engage in international trade
- Compliant with the import rules and textile product standards of your country
- Capable of fulfilling payment and import documentation requirements

4 Product Information & Customization

All hospitality linen products are listed with detailed specifications, including GSM, thread count (TC), fabric type, weave, sizes, stitching styles, and finishing.

We offer complete product customization based on buyer requirements, including:

- Fabric GSM/TC and blends

- Size and finishing
- Branding options such as embroidered logos, woven labels, initials, and custom tags
- Custom packaging, including branded boxes, pouches, or carton labeling

All customizations are paid services and are offered only upon written confirmation from the buyer.

Customization details (designs, colors, logo files) must be provided by the buyer at the time of finalizing the order.

Once approved, customization cannot be changed mid-production.

5 Quotations, Pricing & Minimum Order Quantity (MOQ)

- All quotations are valid for 15 days unless otherwise mentioned
- Minimum Order Quantities (MOQs) apply and vary by product. These will be clearly mentioned in quotations
- Sample orders are paid in advance. Charges include product cost, packaging, and courier/shipping charges
- If the buyer proceeds with a full order, the sample cost will be adjusted in the final invoice (e.g., sample cost is part of the 1,000-piece order)
- All prices are quoted as per Incoterms 2020 – typically FOB, CIF, or EXW

Pricing is subject to change without prior notice due to factors such as:

- Raw material cost fluctuations
- Labor rate variations
- Currency exchange rates
- Freight and logistics charges
- Packaging material costs
- Market demand, supply chain disruptions, or regulatory changes

6 Order Process

- **Initial Inquiry:** Buyer contacts Sharvanta Overseas with product requirements, including specifications, quantity, target pricing, port of delivery, and any customization needs.
- **Quotation:** A formal quotation is provided including product details, MOQ, pricing (based on Incoterms), lead time, payment terms, optional customization, and freight/logistics options.
- **Proforma Invoice (PI):** Issued summarizing agreed pricing, quantity, customization, certification needs, shipping terms, payment breakdown, and validity period. Any non-standard certifications (OEKO-TEX, GOTS, ISO, CE, etc.) requested by the buyer will be charged separately and must be borne fully by the buyer.
- **Sample / Benchmark Product (if applicable):** Paid sample produced and shipped. Buyer must review and provide written approval. Sample cost is adjusted in the final order if the order proceeds.
- **Purchase Order (PO):** Buyer issues an official PO referencing the PI after approval.
- **Sales Contract:** Formal contract issued with final specs, pricing, payment terms, delivery schedule, Incoterms, advance payment terms (50% on order, 50% before shipment), and buyer obligations. Sharvanta Overseas reserves full rights to cancel or redirect goods, recover losses, or sell to other buyers if fraudulent activity, payment default, or contractual breach is detected. The contract is governed by Indian law and is enforceable in the Gujarat High Court, India.
- **Advance Payment:** Buyer pays 50% advance payment via approved mode. Production starts only after receipt.
- **Production & Quality Assurance:** Production as per approved sample and contract. Quality checks at multiple stages.
- **Final Payment & Shipping Readiness:** Images/videos of packed goods shared. Buyer pays balance. Goods booked for shipment after payment.
- **Shipping & Export Documentation:** Shipment arranged via buyer's nominated forwarder or Sharvanta's partner. Export documents provided (Commercial Invoice, Packing List, Certificate of Origin, Bill of Lading/Airway Bill, Fumigation Certificate, and any third-party certifications paid by buyer).

- **Dispatch & Document Handover:** Goods dispatched and ownership transferred per Incoterms. All original documents handed over as per the payment/shipping terms.

7 Payment Terms

- **Payment Structure:** 50% advance payment upon order confirmation, 50% before shipment
- **Accepted Modes:** Bank Wire Transfer (TT), Letter of Credit (LC), and UPI (for Indian clients)
- All international payments must be made in USD, EUR, or any agreed convertible currency
- All bank transfer charges outside India are borne by the buyer
- Delayed payments may incur an interest charge of 2% per month

8 Shipping & Delivery

- Delivery timelines depend on product type, quantity, and customization
- We coordinate with logistics partners, but are not responsible for third-party delays (customs, ports, courier, strikes)
- Risk transfers to the buyer upon dispatch, as per agreed Incoterms

9 Returns & Cancellations

- All orders are final once confirmed with advance payment
- No cancellations, refunds, or returns are accepted
- Claims for damage, shortage, or defects must be made within 7 days of delivery, supported by photo/video evidence
- No exchange or replacement is offered unless explicitly agreed in writing

10 Benchmark Sample & Quality Assurance

- Before full production, a benchmark sample is provided to the buyer (against paid sample order)
- Mass production starts only after the buyer provides written approval and signed confirmation of the benchmark sample

- Sharvanta Overseas does not offer warranty post-shipment as all product details are approved beforehand
- Quality assurance checks are implemented throughout manufacturing based on the approved benchmark sample

1 1 Intellectual Property

All content, visuals, logos, designs, and materials on this website are intellectual property of Sharvanta Overseas

- No part may be reproduced, copied, or distributed without prior written permission

1 2 Privacy Policy

- We collect only the necessary business and contact information to complete commercial transactions
- No data is sold or transferred to third parties without consent
- Please refer to our Privacy Policy for more information

1 3 Force Majeure

Sharvanta Overseas is not liable for any failure or delay in performance caused by events beyond its control, such as natural disasters, strikes, war, or transportation issues.

1 4 Jurisdiction & Governing Law

These terms are governed by the laws of India. All legal matters are subject to the jurisdiction of the courts in the Gujarat High Court, India.

1 5 Updates & Revisions

Sharvanta Overseas reserves the right to revise these terms at any time. Any updates will be posted on this page with a revised effective date.

Contact Us

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